



## AODA Feedback

The Accessibility for Ontarians with Disabilities Act (AODA) requires that all public sector organizations have in place a formal process to receive feedback or complaints regarding accessible customer services.

**Name**

**First**

**Last**

**Contact Number**

**Email**

**Date of occurrence**

## Feedback information

Department(s) you received service from

Please explain if you were able to receive the information/service you needed.

Please explain any barriers you faced while trying to access the information/service.

Please describe any physical barriers you may have experienced at Parkwood

Please let us know if you have any additional information, comments or suggestions regarding the delivery of accessible customer services.

***How will Parkwood use the information provided?*** Forms will be submitted to the Parkwood Guest Experiences office who will follow up on the comments made. All personal information will be kept private in accordance to Freedom of Information and Protection of Privacy Act R.S.O. 1990, CHAPTER F.31