

**Where is the Tea House located?**

The Tea House is located at Parkwood National Historic Site, 270 Simcoe Street North, Oshawa, within the formal garden. A short 3-5 minute walk from the parking lot.

What are the hours of operation?

The Tea House operates 7 days a week, weather permitting, from 10:30 am to 4:30 pm (last reservation at 3:00) an open later on Thursday and Friday until 9:00 pm, (last reservation at 7:30 pm).

Wait, what do you mean “weather permitting”?

Rainy days dampen everyone’s plans! Berry Hill will monitor the weather very closely and make their best decision based on the weather information available. A few tables are located under the covered area of the Tea House, and some have umbrellas, both of which can protect you from light rain. When the weather appears to be challenging, Berry Hill will send a cancellation email 2 hours prior to your reservation. Information will also be posted on the social media of Parkwood @parkwoodestate and Berry Hill @Berryhillfoodco. You will be contacted by Berry Hill to assist with a rebooking.

Why do I have to pay a deposit with my reservation?

The Tea House is a very popular summer dining destination and in order to ensure we provide the most access to our guests, you will be charged a \$10 per person deposit at the time of booking. Please be aware that these fees are non-refundable, however they are transferable to another date, and can also be used at the Berry Hill Restaurant. (The fee will be taken off of your bill) If an alternate date is not possible to book, a refund in the form of a gift card will be issued.

Is there parking onsite?

There is limited parking onsite, but as Parkwood is a busy destination in the summer, you may find you will need to park offsite. In that case there is paid parking at the Lakeridge Health Oshawa parking garage on Parkwood Court, which is located next to Parkwood, or there is parking at O’Neill Collegiate, a high school located across the street to the east of the estate, during the summer months.

Is there a washroom at the Tea House?

No, there is not. There are public washrooms located in the parking lot area. We encourage you to use the facilities before you make your way down to the Tea House, as it is approximately a 3-5 minute walk. Accessible washrooms are located in our Carriage House on the east side of the parking lot.

What if I have accessibility issues?

The Tea House is located on the west side of the property and will take approximately 3-5 minutes to walk to from the parking lot. There are multiple surfaces that you will encounter during your walk, so if you think this might be difficult for you, please pop into our Gift Shop 10 minutes prior to your reservation time and arrangements for our golf cart to transport you will be organized.

What about my footwear?

This may seem funny to say, but your walk to the Tea House will be on grass, flagstone, and gravel and will take approximately 5 minutes. Please watch your step and wear comfortable shoes.

Are there walk in tables?

There are limited walk-in-tables, so in order to avoid disappointment you are strongly encouraged to make a reservation.

Is the Tea House child friendly?

Yes, Parkwood's grounds are lovely to walk and the Tea House has a children's menu. There are limited high chairs available for your use.

Do you have gluten free options?

Yes, we are happy to say that many of our dishes are gluten free. We also have gluten free bread available for sandwiches.

Is Afternoon Tea gluten free?

Unfortunately, our Afternoon Tea is not gluten free at this time. You are welcome to order from our regular menu.

Can I bring my dog?

Leashed and well-behaved dogs are welcome at Parkwood to walk the grounds. You may bring your dog to your lunch reservation, IF your reservation is at one of the outdoor tables, and not inside the Tea House area.

Why can I not book for more than 8 people?

Anything considered more than 8 people must be booked directory with Berry Hill by calling 289-600-3645

Can I host my party at the Tea House?

Yes! Party Menus are available for lunch and dinner. Please call Berry Hill the Tea House at 289-600-3645 to discuss in more detail.

Can I bring a backdrop for Instagram photography for my party?

We think Parkwood is pretty enough on its own, so no backdrops are permitted.

Can I decorate my table?

Table top decorations only please!

Can I bring a cake to celebrate?

Yes! If you have told us in advance you are welcome to bring your cake the date of your event/reservation and it can be stored in the fridge for you. Please be aware that there is a \$5 per person charge for outside desserts.

Can I have a photographer take a few pictures during my reservation?

Guests are welcome to take photos with their personal cameras. Any professional photography requires a permit, which can be arranged by contacting Maggie Miller, (Wedding & Photography Coordinator) at 905-433-4311 or Maggie.miller@parkwoodestate.com