

Welcome Back!



We are ready when you are, and are excited to welcome you back to Parkwood after a temporary closure to help prevent the spread of the COVID-19 virus. As an organization we have spent considerable time evaluating and exploring all options regarding how we can welcome you back safely.

In accordance with Stage 2 of Ontario's reopening plan, effective **Thursday July 2, 2020**, we will be executing a multiphase approach to our reopening, beginning with the Grounds, our reimagined Gift Shop and the Tea House outdoor patio. After much thought and out of an abundance of caution, mansion tours will remain closed at this time, with a scheduled reopening of August 1.

To ensure a safe environment for our guests and our team, some of the initial safety measures will include; a limitation on the number of visitors on the grounds, in the Gift Shop and at Tea House outdoor patio. Most interactions between guests and staff will have a presence of 2 Metres (six feet) or more to ensure physical distancing and we have increased areas where guest can sanitize and wash their hands.

For the health and safety of visitors, volunteers and Parkwood Staff, and in accordance with health and safety best practices we require the use of face coverings* (masks or face shields are acceptable) while inside the Gift Shop and when on any guided tours (mansion, basement, statue, & garden tours). Don't worry, if you forget your face covering or if you do not own one, we will have one-time use disposable masks available for a suggested donation of \$1.00 in the Parkwood Gift Shop.

**Face Coverings are not required for children under the age of 3 or those with respiratory challenges.*

We have been paying close attention and have implemented a variety of other safety measures that follow the directives of the Province of Ontario and Public Health Ontario. These steps are necessary to maintain a healthy environment for everyone as we work to carefully ensure everyone has the safest and best possible experience while at Parkwood.

We will continue to monitor changing situations closely and will do our best to be in communication regularly. We appreciate your flexibility and patience as we navigate this unprecedented circumstance together and we thank you for your continued support of Parkwood. Please follow our social media channels or refer to our website for ongoing communications. If you have any questions or comments, please feel free to reach out to me at 905-433-4311, or at laura.mountjoy@parkwoodestate.com.

Stay Safe,

Laura Mountjoy

Laura Mountjoy, Executive Director

Measures we are taking to keep you safe...

The safety of our visitors, volunteers and team members is of the utmost importance to us. We will continue to adapt our current practices to reflect the recommendations of Public Health Officials and the Government of Ontario. Here are just a few of the new measures we have put into place to Help to keep you safe.



SOCIAL DISTANCING & GATHERING NUMBERS

Maintain 2 Metres (6 feet) or more between yourself, other guests and Parkwood staff. Groups of more than 10 will not be permitted to gather in order to adhere to provincial gathering guidelines



FACE COVERINGS ON

Face coverings are required to enter the Gift Shop, Carriage House and on all Guided Tours. (including outdoor guided tours)



CLEAN AND SAFE

Enhanced and robust cleaning procedures are in place, so you can enjoy your visit with peace of mind



WASH YOUR HANDS

Keep the health of all guests in mind. Please thoroughly wash/sanitize your hands during your visit.