

Parkwood National Historic Site Terms & Conditions

In order to ensure that each guest has the best possible experience, we ask you to review and abide by the following etiquette when you visit.

- ❖ Tickets are non-refundable, have no cash value, and cannot be exchanged. Parkwood is not responsible for lost or stolen tickets. Tickets are void if altered, and must be presented to be admitted.
- ❖ Parkwood reserves the right to change operating hours or close temporarily due to filming, rehabilitation projects, security issues, or special events.
- ❖ No backpacks are permitted in the Mansion.
- ❖ Guests must comply with all safety and security rules. Management may refuse admission or expel any person whose conduct is objectionable. Anyone defacing or vandalizing the property will be prosecuted. Children must be attended to at all times by parents or chaperones.
- ❖ No alcohol on premises with the exception of licensed special events. No gum, food or drink, other than water, is allowed inside the Mansion.
- ❖ Smoking on Parkwood grounds or in any of the buildings is not permitted.
- ❖ With the exception of registered service animals, no pets are allowed in the Mansion.
- ❖ Due to numerous copyright issues, NO photography is permitted inside the mansion. The use of unmanned aerial vehicles or drones while on Parkwood property is strictly prohibited.
- ❖ You voluntarily assume all risk of personal injury, personal property damage or theft, and all other hazards arising from attendance at the Parkwood, and further release Parkwood from all responsibility for, and agree that Parkwood National Historic Site and its employees, officers, trustees, and other agents shall not be liable for any loss, damage, or injury resulting therefrom.
- ❖ Any commercial use of photography or video is prohibited without written permission. Wedding photography or portraits on the property is prohibited without previous written permission. To inquire about availability for such sessions please email parkwood@kennethrobert.com or call 905-924-2407.